



GENERAL TERMS OF SALE HOT-AIR BALLOON FIRST FLIGHT MONDIAL AIR BALLONS® TICKET OFFICE

PILÂTRE DE ROZIER S.I.G.A. company is the only body authorized to sell and operate passenger's flights during the MONDIAL AIR BALLONS®.

The public's flights are being operated in partnership with FRANCE MONTGOLFIERES, recognized by the Civil Aviation for public transportation of passengers by decree from December 2nd 1997.

The event planner warns the visitors about the juridical consequences which could follow from illicit pilots' activities and/or organism not authorized during the meeting.

It declines responsibility regarding the damages or injury caused by those flights and reserves itself the right to sue the authors as well as the victims of the violation.

The official flight tickets can be purchased:

- ✓ Online: www.pilatre-de-rozier.com/lmab
- ✓ On the phone: [+33 3 83 88 77 77](tel:+33383887777)
- ✓ Or at the office of the company : [Aérodrome de Chambley – Hangar G/6](#)
[11 boulevard Antoine de Saint Exupéry](#)
[F54470 Hagéville – FRANCE](#)

Every purchase is deemed firm and definitive as soon as the purchase order is drawn and the payment of this one done. The purchase order can be printed by the company or can be a letter issued by the Client who will stipulate the identity of the passenger, the date and time slot of the reserved flight. Putting in an order and paying the amount of this order, lead to the acceptance of those general terms of sale, services and transportation, in their totality, relating the hot air balloon first flight ticket office during the MONDIAL AIR BALLONS® 2017.

In accordance with the L121-21-8 12° article of the Consumer Code, the retraction right does not apply to leisure activities which have to be done at a determined date or period of time.

The client declares to have had the possibility to verify the detail of its order and its total price, and to correct potential mistakes before confirming it in order to accept it.

Prices include the VAT as well as the third-party insurance of air transport.

The flying tickets are issued after the receipt of the order, along with the totality of the payment. The payment can be done by credit card, bank check to Pilâtre de Rozier SIGA, cash or bank transfer.

In case of dishonored check, the company Pilâtre de Rozier reserves itself the right to suspend its service until the full payment is received. Nonetheless, the order couldn't be questioned and the Client would have by all means, to honor its debt.

The flying ticket constitutes the proof that a transportation contract is concluded between the Client and the Company and the subcontractor. As such, the third-party insurances are subscribed, edited by the Varsovie Convention. Enclosed with the ticket, the texts from the Convention that govern the passengers' air transport and the amount of compensation in case of accident.

The tickets are nominative and not transferable without a written agreement from the company. The tickets have two sections. The first one is to be given to the pilot when boarding, the second one is to be kept by the passenger until the end of the flight.

The flight ticket includes the reception on the fiesta field in BALLONVILLE PUBLIC at the first flight ticket office counter, access to the boarding area to accompany the hot air balloon ready (inflation), the safety instruction, the flight aboard the hot air balloon with a variable time*, the tidying up of the balloon, the drive back to the meeting point and the delivery of a flight certificate.

(*) The flight is entirely up to the weather, we cannot guarantee a specific tour or trip. The approximate time of a flight is an hour.

The flight time is given for information purposes only, the pilot can, depending on the weather condition, the wind speed and its direction, chose to cancel the flight or reduce its flight time if he thinks that the passengers' safety is at stake and/or of the balloon, as well as the respect of the regulations. The Client cannot claim any compensation in case of a canceled or shorten flight.

The missions are executed by VFR (visual flight rules, as described by the Directorate General Civil Aviation).

Validity of the flight ticket: The validity is contractual and stipulated on the ticket: date and time slot (morning or night). If for safety reasons, weather conditions or any other technical issues, the pilot has to cancel the flight, it can be postponed depending on availabilities. If it is not postponed, the client can get a full refund of his ticket by request.

In case of a no-show from the client at the dates and times stated, the ticket will be considered as honored and the client will be discharged from a postponed flight or a refund.

Insurance: The risks are taken care of for the amounts in accordance with those required by the Varsovie Convention, in terms of passengers' air transport. Are not covered: the objects taken by the passengers, any damages on clothing, suicide or planned injuries. The passenger can subscribe to an additional insurance if he thinks it necessary.

Boarding conditions: None has the right to get aboard one of our hot air balloons without having its valid flight ticket (the ticket invoice has to be required before by the passenger or a third party). As a passenger's air carrier, the company and its subcontractors are subjected to the conditions stated in the Varsovie Convention. The registered pilots are the only authority aboard, and so they have the authority over any people aboard. They can refuse the boarding or the disembarking of anyone among the passengers or any part of the load that can show danger for the safety, the healthiness or the good flight proceedings. The tickets will be considered as honored.

For comfort and safety reasons, the company needs to know the age and weight of the passengers rounded up to 5kgs – 11 pounds. Without this paper neatly filled in, the pilot will take into account for his mass calculation, the weights of 80kgs – 176 pounds per passenger. If the weight is actually superior, he can chose to let a passenger on ground.



Physical condition: Aerostation is a sports activity, you have to stride over the basket (1.20m – 3'9 ft) to get in. Take off and landing are two tricky moments where it is important to absorb the possible impacts. The company and its pilots are not qualified to judge of the good physical condition of the passengers for a flight. The passenger has to get a medical certificate prior to the flight. We are sorry we cannot take aboard pregnant women, disabled people (baskets don't have seats) or any other people under the influence of drugs or alcohol.

Children: The company does not accept kids under the age of 6, measuring less than 1.20m – 3'9 ft. Any kid under the age of 12 has to be accompanied by a responsible adult. The client has to communicate the exact age of the child.

Clothes: We advise that you get dressed comfortably for the season, flat shoes "off road". During leisure flight, the temperature difference with the ground is low. It is only on the ground very early in the morning or after the sun has set that you can get cold. During the flight, the air temperature in the hot air balloon envelop is about 90°C – 194°F permanently. For your comfort, tall people are advised to wear a hat.

In accordance with the law related to IT, files and liberties from January 6th 1978, the personal data related to the buyers could be treated automatically. They have the right to correct or delete those information about themselves. The collected information are necessary to the booking treatment and loading sheet. Some information are compulsory. If not, any order won't be possible. Data are not sold or exchanged with anyone.

Archiving and proof: The company Pilâtre de Rozier SIGA, will file the purchase orders and invoices on a reliable and durable support forming a true copy in accordance with the clauses from the articles 1369-4 and 1348 of the Civil Code. The orders are filed during a period of 10 years and are accessible at any given time.

Any dispute, no payment or any difficulty concerning the services are subjected to court skills of the headquarters' company, with the only exception of the cases subjected to the rules of the public order authority.